

## PRODUCT ADVISORY LETTER (PAL)

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### PRODUCT ADVISORY LETTER NO.: F046-16001

**DATE:** April 13th, 2016

**AFFECTED PRODUCT(S):** FOCUS MV3, MV4, MV5 or BBF MV6 multiplexers

**AFFECTED MODULE(S):** 232 channel card (1613C12G01)

**ISSUE(s):** Official obsolescence of the 232 module as of the date of this notice

**HISTORY:** The 232 was originally designed in the 1980's by Westinghouse. Around 1990 it was purchased by ABB, who later sold it in 1994 to Pulsar Technologies. It was acquired by Ametek in 2006. So the product's life has spanned over 25 years.

**RECOMMENDATIONS:** We recommend switching new applications to our SRD module which uses the same CODEC algorithm as the 232 module so it will be a seamless transition for mirrored bits applications. The SRD offers two additional channels per card at the expense of bandwidth. The SRD module supports 4 ports capable of 9600kbps each, where the 232 card only supports 2 channels at 19.2Kbps. Contact your local representative or contact us directly at [sales.pulsar@ametek.com](mailto:sales.pulsar@ametek.com) for a quote.

**SERVICE AND REPAIRS:** All 232 units within our warranty period will continue to be repaired and limited phone support is still available for the product. A limited amount of stock is available for individual module replacements. Call Ametek at phone # 800-785-7274 (customer service) to obtain a RMA number if repair service is needed.

**TECHNICAL DETAILS:** Due to age of the 232 design and issues with getting parts to support this product we are now obsoleting it and recommending our current SRD product which can replace it.

Ametek Power Instruments appreciates your past support and we want to continue to provide you the best service possible. Please help us by letting us know if future notices should be sent to another individual.

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