

PRODUCT ADVISORY LETTER (PAL)

PRODUCT ADVISORY LETTER NO.: F046-16002

DATE: April 13th, 2016

AFFECTED PRODUCT(S): FOCUS MV3, MV4, or MV5 multiplexers

AFFECTED MODULE(S): FCA channel card (F020-FCAMN-001)

ISSUE(s): Official obsolescence of the FCA module as of the date of this notice

RECOMMENDATIONS: There is no replacement of the FCA card at this time. We recommend contacting your local representative or contact us directly at sales.pulsar@ametek.com for assistance.

SERVICE AND REPAIRS: All FCA units within our warranty period will continue to be repaired and limited phone support is still available for the product. A limited amount of stock is available for individual module replacements. Call Ametek at phone # 800-785-7274 (customer service) to obtain a RMA number if repair service is needed.

TECHNICAL DETAILS: Due to age of the FCA design and issues with getting parts to support this product we are now obsoleting it.

Ametek Power Instruments appreciates your past support and we want to continue to provide you the best service possible. Please help us by letting us know if future notices should be sent to another individual.

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