

To support its broad line of industry-leading products, AMETEK Power Instruments operates an extensive sales and service network with locations in key regions of the world such as the US, UK and Asia. On-site training programs are continuously provided to offer hands-on experience with products, their operation and maintenance. This training ensures the most effective use of AMETEK products.

AMETEK Power Instruments products are used for a variety of applications in power measurement, power recording, alarm management and communications.

The products support a variety of applications, including Revenue Metering, Transient Fault Recording, Power Line Communications, Alarm Annunciation, Signal Conditioning, Power Transducers and Sequence of Events Recording.

Other groups at AMETEK Power Instruments with their own support teams include AMETEK Sensors and Switch Products.

AMETEK Sensor Products

AMETEK has a full line of sensor products including high temperature thermocouples and custom cable assemblies for exhaust gas turbine monitoring. These are designed for extreme applications where reliability and robustness are required.

AMETEK Switch

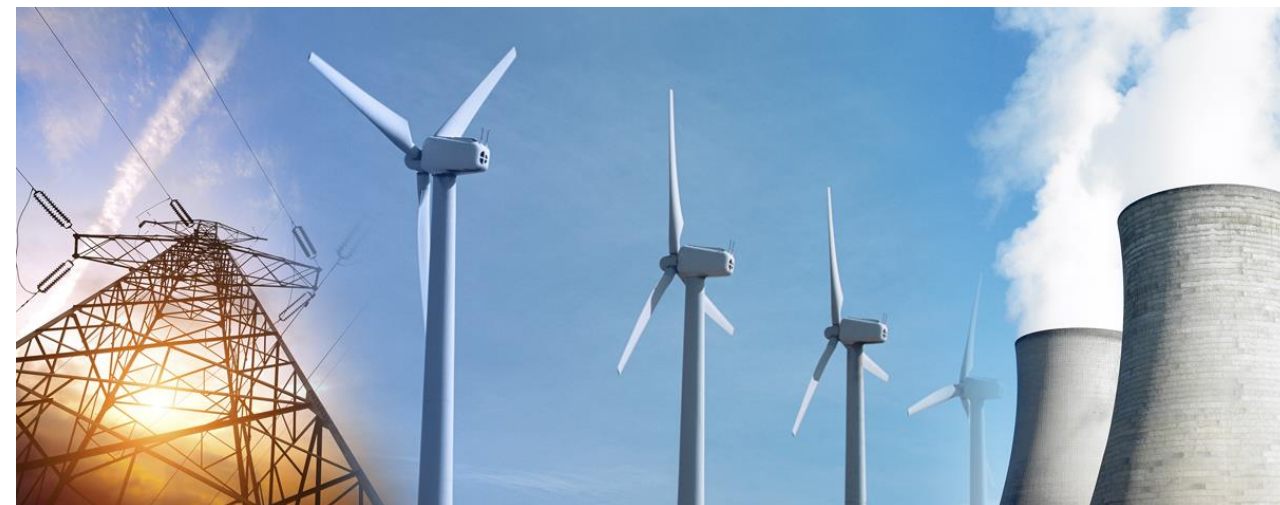
Around the world, customers turn to AMETEK Switch for reliability in electrical components. Our commitment to producing designed-right, priced-right components has made us a preferred engineering partner with some of the largest companies in most major industries and markets. For more than 15 years, AMETEK Switch has designed and manufactured a comprehensive line of high quality DC contactors and solenoids for a wide range of applications. AMETEK Switch is a unit of AMETEK, Inc., a leading global manufacturer of electronic instruments and electrochemical devices with more than 100 manufacturing facilities, sales and service centers around the world.

AMETEK Power Instruments
255 North Union Street
Rochester, NY 14605
Tel: +585-263-7700
Fax: +585-454-7805
power.sales@ametek.com

AMETEK GB
21 Ridgeway
Donibristle Industrial Estate
Dalgety Bay, Fife KY11 9JN
Tel: +0044 (1) 383825630
Fax: +0044 (1) 383826715
power.sales-europe@ametek.com

AMETEK Singapore
No. 43 Changi South Avenue 2
#04-01 Singapore 486164
Tel: +65-6484-2388
Fax: +65-6481-6588
power.sales-asia@ametek.com

AMETEK Instruments India Pvt. Ltd.
Divyasree NR Enclave, 4th Floor Block A
Plot No. 1
Plot No. 1, EPIP Industrial Area
Tel: +91-80-67823200
Fax: +91-80-67823232
power.sales-india@ametek.com



GLOBAL CUSTOMER SUPPORT GUIDE

AMETEK Power Instruments is pleased to share our Global Customer Support team with you. The team can assist you with product questions, order status, quotes, product support, technical assistance, field service and training. Each team member has a product specialty but are cross trained to meet your needs. Please let us know how we can help.

SCIENTIFIC
COLUMBUS



Pulsar

AMETEK[®]
POWER INSTRUMENTS

Customer Support Manager



Janet Hewitt
P: 585-2384906
C: 585-746-0729
janet.hewitt@ametek.com

All product lines

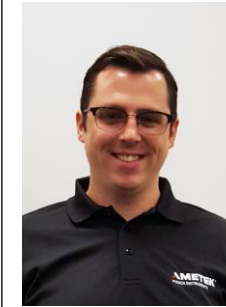
Technical Support – Panalarm Legacy



Dana Blujus
Application Engineer
P: 585-238-4995
C: 585-217-7277
dana.blujus@ametek.com

Panalarm product line

Technical Support – Multiple Lines



Steve Goetz
Field Service Engineer
P: 585-238-4908
C: 585-301-8317
steve.goetz@ametek.com
Annunciators, SER, Meters,
Signal Conditioners,
Transducers & Training

Quotes & Order Entry - Pulsar



Dave Hylton
Application Engineer
P: 954-344-9822 x4218
C: 954-801-1567
dave.hylton@ametek.com

All Pulsar products

Quotes & Order Entry – Multiple Lines



Debra Dryja
Application Engineer
P: 585-238-4955
C: 585-629-7359
debra.dryja@ametek.com
Annunciators, SER, Meters,
Signal Conditioners &
Transducers

Technical Support – Fault Recorders



Fred Rowan
Field Service Engineer
P: 585-238-4003
C: 585-329-1108
fred.rowan@ametek.com

Training, Repairs & RMAs

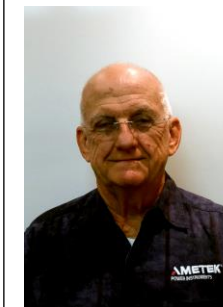
Technical Support – Asia



Alvin Chin
Field Service Engineer
P: +65 6505 9040
C: +65 9452 0611
alvin.chin@ametek.com

All product lines

Quotes & Order Entry - Pulsar



Bob Skupien
Application Engineer
P: 954-344-9822 x4223
C: 954-854-1916
bob.skupien@ametek.com

All Pulsar products

Quotes & Order Entry – Multiple Lines



Jeff VanDelinder
Application Engineer
P: 585-238-4937
C: 585-405-5577
jeff.vandelinder@ametek.com
Annunciators, SER, Meters,
Signal Conditioners &
Transducers

Technical Support – Fault Recorders



Paul Seward
Field Service Engineer
P: 585-238-4087
C: 585-734-7701
paul.seward@ametek.com

Training, Repairs & RMAs

Tech. Support & Order Entry – Europe & UK



Steve Foulis
Operations Manager
P: +44 (0) 1383 825630
steve.foulis@ametek.com

All product lines

Technical Support - Pulsar



Bill Jhoslien
Field Service Engineer
P: 954-344-9822 x4214
C: 954-605-3902
bill.jhoslien@ametek.com

All Pulsar products &
Training

Quotes & Order Entry – Fault Recorders



Leon Prokopenko
Application Engineer
P: 585-238-4950
C: 585-943-4881
leon.prokopenko@ametek.com

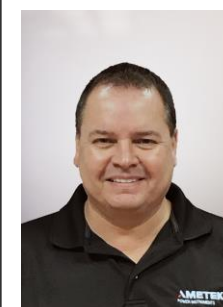
Fault Recorder product line

Technical Support – Multiple Lines



Jim Daley
Field Service Engineer
P: 585-238-4058
C: 585-402-1218
jim.daley@ametek.com
Annunciators, SER, Meters,
Signal Conditioners, Transducers
& Training

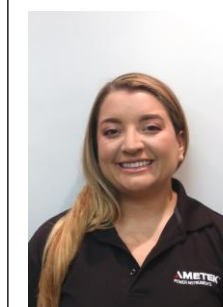
Technical Support – Europe & UK



Derek Thomson
Field Service Engineer
P: +44 (0) 1383 825630
derek.thompson@ametek.com

All product lines

Technical Support - Pulsar



Tatiana Mesa
Field Service Engineer
P: 954-344-9822 x4219
C: 561-314-5876
tatiana.mesa@ametek.com

FOCUS/BBF, TC/TCF-10B,
UPLC/UPLC II